

Computer for Christ Inc. Repair Form

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Please print this form, complete it and include it with your computer when submitting your computer for service and repair.
Please write legibly to avoid delay and phone calls.

Owner's Name: _____ Phone: _____ Cell: _____

Address: _____ City, State, Zip: _____

Email address: _____

Equipment

Type of Equipment: _____

Computer symptoms or problem experienced:

*User Name(s): _____

*Computer passwords: _____

(Please include any passwords and login names that are needed to gain access to all the users on the system or software.)

Please list ALL items included (Hardware & Software):

Desktop Computer (do not include any cables, mice, keyboards or other hardware unless requested)

(Operating system installation and driver or system restore CDs. **Please include any serial or key numbers or Certificates of Authentication required to install the software.**)

Do you need us to save your old data? No If it's convenient Yes, my life depends on it.

Name on credit card: _____ Credit Card Type (Visa, M/C): _____

Credit Card Number: _____ Expiration: _____ Security ID Number: _____
(Last 3 digits on signature strip)

Billing Address: _____ City, State, Zip: _____

Service Authorization:

While Computers for Christ Inc. will do everything within their power and in good faith to preserve your old data and functionality of your computer, there are occasions where data may be lost as a result of circumstances beyond our control or prior to our service of the computer. By signing this Repair Submission Form you agree to hold Computers for Christ Inc. and its employees or officers harmless in the event of data loss or the irreparability of your computer hardware. You further certify that you are the owner of this computer and you authorize our staff to provide the service requested on this form for our normal billing rates which will be provided upon request.

Disclaimer: The items above are being handed over to Computer for Christ Inc. for repair as designated above. There will be a \$30 per hour charge with one hour minimum for 2 to 7 day service. Express service (same day or next day) is \$50 per-hour. Estimates or diagnostics are a minimum one-hour charge. Computer for Christ Inc. is not responsible for any type of data loss. It is the customer's responsibility to have current backups of all data and programming. All labor is warranted for a period of 30 days from technician report date. Software 'glitches' are not covered under labor warranty. Warranty covers only work completed by Computer for Christ Inc. on invoice. Customer is not entitled to free labor just because he has purchased components from Computer for Christ Inc. It is the customer's responsibility to have sufficient knowledge to assemble computer components.

Systems left for 30 days after completion become property of Computer for Christ Inc. and will be sold to cover any material or labor cost. LABOR IS NON-REFUNDABLE.

X _____ Date: _____

I agree to the above terms and conditions. (signed at drop-off)

Software & Hardware Release: By signing this form you, the customer, agree that you have received back all hardware and/or software that you left in the care of Computer for Christ Inc. Computer for Christ Inc. will no longer be held liable for any software and/or hardware that are not brought to the Attention of your technician or sales representative after this time. Please sign your name and print the date at the bottom of this form.

X _____ Date: _____

I agree to the above terms and conditions (signed at pick-up)